# Winter Newsletter

## **Covid-19 Vaccination Programme**

As you will be aware, the 80 years and over age group were the first priority group to be offered vaccination outside of healthcare workers. 97% of our patients in this age group were vaccinated recently, the majority of whom attended our tent day despite the wind and the rain. There was a great atmosphere and buzz about the place as everyone was very excited to be part of this first wave of vaccinations. Some of the clinical team went out to visit our housebound patients over the next few days. We have been inundated with messages of gratitude and support for how friendly and efficiently the campaign has been carried out so far.

At time of printing we are still awaiting further guidance from the Scottish Government and NHS Ayrshire & Arran on the next wave of the vaccination rollout.

**USEFUL TELEPHONE** 

**NUMBERS:** 

For Out of Hours advice please contact NHS24 on

111

**District Nursing Team** 

01292 513877

**Podiatry Team** 

01292 614922

**Health Visitor** 

01292 885529/ 885534

Midwife

01292 285893

Ante-natal First Appointment

Booking

01563 825411

Musculoskeletal Service / Physio

0800 9179390

Ayr/Crosshouse

Hospital

Appointments Office

01563 827 070

X-Ray Dept

01292 614519

## We're Open and We're Here for YOU!!!

The Practice has remained open throughout the pandemic and patients have been offered a number of appointment types including face-to-face, telephone consultation and video consultations. No matter your issue or request we are happy to point you in the direction of the healthcare professional most suited for your needs. Our appointment system offers some flexibility in the type of consultations available to you.

Our attached team of specialists such as Mental Health Practitioners, Occupational Therapist and Community Link Worker, Dietician and Physiotherapist all offer telephone advice. If you have any health concerns whatsoever please do not hesitate to get in contact with us and we will direct you to the most appropriate person for your individual needs.

#### **Medication Reviews**

Medication reviews are necessary for ensuring safe prescribing practices. The Clinicians will decide a suitable review interval for medications as they are added to repeat medication lists. You will be advised when a review is due. It is important these are booked as soon as possible to avoid gaps in your treatment.

## **Prescription Collection by Pharmacy**

Our prescription line is open between 9.30am and 12pm Mon-Fri. An answering service is available out with these times: Tel: 01292 272140

Where possible, please order online at www.medicayr.co.uk

During the pandemic restrictions more and more people have chosen to have their prescriptions collected by a designated pharmacy. We can send your prescription to any of the local pharmacies you choose. When ordering your prescriptions, please allow extra time between ordering and the pharmacy having this ready for you. Only order what you need.

### TRAINING PRACTICE

The practice continues to participate in the training of medical students from the University of Glasgow. The 4th and 5th year students attend in 4 week blocks and shadow the clinicians in the practice to advance their knowledge of working in a General Practice setting. As part of their training the students also conduct a supported clinic, whereby they lead the patient consultation, supported by one of the GP Partners, to enhance and hone their clinical evaluation and diagnostic skills.

The practice is ever grateful to the patients for their patience and support in the training of these future medical professionals.

In addition to medical training we have three members of the admin team continuing their education with SVQ qualifications.

## **Annual Reviews**

We are looking at different options to carry out annual reviews online. For example by making more use of home monitoring equipment or questionnaires, and only inviting patients into the surgery for essential follow-up such as blood test etc.

If you feel you need help with the management of your longterm condition we are here to help in any we can.

### Flu Vaccination

Flu vaccination is still available for eligible patients. If you have received an invitation but have not yet been vaccinated, please contact the surgery to arrange an appointment.

Text and email reminders are being sent.